Cancellation Instruction

Please make a copy or a print out of the "Cancellation Instructions" from www.build-your-vision.eu for your records.

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Image products are non-refundable and will not be returned.

Exception: there are no refunds available on purchased images through www.build-your-vision.eu, unless in the event that an image is not as described. In this case, you must email us at the address provided on **contact** with your proof of purchase and evidence of the product issue so we are able to determine whether a refund is required.

Based on § 312d Absatz 4 Nr. 1 BGB digital images are not part of refundable products. If an image purchaised on the website www.build-your-vision.eu is in inappropriate quality, www.build-your-vision.eu, Andreas Mielke can, upon verfication of defect or deficiency, refund the purchaised price for that particular image.

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